BEGIN YOUR CAREER IN INFORMATION TECHNOLOGY (IT) TODAY!

Train to earn a diploma in Information Technology Technical Support

Boys & Girls Clubs of Greater Milwaukee's Brighter Futures program in partnership with Herzing University is proud to offer an Information Technology Technical Support program for high school students. This 40 week program will be held in person at The Ready Center.

Upon completion of the program, IT students will understand the foundational IT skills needed to support both users and information systems in typical cloud computing environments.

Participants in the IT Training Program will gain extensive skills including the ability to:

- Apply industry standards to the implementation and support of network systems and computer devices
- Demonstrate the principles of information technology security
- Demonstrate the ability to use and support industry-standard IT software, systems and infrastructures
- Support users of computer applications
- Conceptual designs of computer networks
- Practical set up and support of computer networks
- Administration of Linux based desktops and servers
- Administration of Windows based desktops
- Maintenance of Windows based servers and network
- Conceptual challenges and threats to computer security
- Understanding logic utilized in computer systems
- Creating basic websites or computer programs
- Conceptual designs of databases
- Administration of databases

Program Details:

- Classes run every 8 weeks
- Upon completion of 3 course bundles students will earn a diploma in Information Technology Technical Support
- Online classes will be held in person at BGCGM's The Ready Center, 1916 N. Vel R. Phillips Ave., Milwaukee, 53212 for 40 weeks
  - 8 courses will be completed with targeted skills outcomes
  - 24 college credits will be earned
    > Courses are 3 credits each
- There is no cost for this program, tuition and supplies will be provided

To learn more and to register, email **TeenOutreachAndRecruitmentManagers@ bgcmilwaukee.org**.